

The Prosperers 2018 Essex Care Sector Awards

Award Category Criteria

Below is the Category Award Criteria for the 14 awards up for grabs. Please supply additional evidence where necessary to support your nominations. You can apply for as many categories as you wish, please use a **separate Nomination Form** for each category.

Remember the judges will base their decisions only on your completed nomination form and any supplementary evidence provided with it.

The Awards are open to all providers of care unless stated in the award category.

★ Outstanding Carer/Support Worker Award Sponsored by



This category is open to all providers to nominate an individual who consistently provides good quality care, compassion, creativity, dedication and has a willingness to learn new skills and go the extra mile.

Submissions should include evidence to support the following;

- Why you think they should be awarded Outstanding Carer/Support Worker?
- A person who makes a substantive yet unrecognized contribution
- How has the person made a significant difference?
- Has the nominee exceeded what would normally be required in their job?
- How ambitious or creative or innovative is this person?

★ Unsung hero Award

This category is open to all providers who would like to nominate their unsung hero, the person behind the scenes who works tirelessly, consistently demonstrating great dedication. They may not be as publicly recognised as others but greatly contributes to the smooth running of the service. This could be domestic staff, Kitchen assistants, Chefs, maintenance, administration or office staff, volunteers, families or individuals you support.

Submissions could include one or more of the following elements;

- Why they are an unsung hero
- A person who makes a substantive yet unrecognized contribution
- How has the person made a significant difference?
- How ambitious or creative or innovative is this person

★ Outstanding Leadership Award

Sponsored by



This category is open to all providers to nominate an individual who has provided great leadership and support, is able to communicate well, acknowledges and encourages staff to make a positive contribution to the service and has had a positive impact on the recruitment and retention of staff and is an inspiration to the staff team. This could be a manager, deputy, senior carer/support worker, nurse or area manager.

Submissions should include evidence to support the following;

- A person who drives continuous improvement in their service.
- Someone who gives staff the opportunity to put their ideas in to practice.
- A leader who empowers their staff to drive forward innovation within their service.
- A leader who supports staff well and encourages the continuous professional development of their staff.
- A leader who leads by example, demonstrating good practice at all times
- What makes the leader stand out from others?

★ Team of the year Award

This category is open to all providers who would like to nominate a team of people for their outstanding contribution to care services. A team who have gelled together, and worked as one to deliver the best outcomes for the people they provide a service to. They have demonstrated outstanding commitment and are open and innovative in their approach.

Submissions should include evidence to support the following;

- What makes this team outstanding?
- What makes this team different from others?
- How have they been innovative?
- How do they demonstrate commitment and team working?

★ PROSPER Champion of Champions Award

Open only to residential care/nursing homes on the Prosper project

This category is open to a care home who would like to nominate a PROSPER Champion or team of Champions who drives the home forward using PROSPER tools and methodology, whilst continuing their daily job role. An individual champion or team of champions who have improved the resident's quality of life, in the home, through team work and innovation.

Submissions could include evidence to support the following;

- What impact has the champion had on improving residents 'quality of life' or reducing falls, pressure ulcers or urinary tract infections?
- How has the person made a significant difference?
- Has the nominee exceeded what would normally be required in their job?
- How ambitious or creative or innovative is this person

★ **Best Innovation in Care Award** Sponsored by Training 2 Care



This category is open to a provider or individual who has created an innovative idea which has had a positive impact on the quality of care delivered.

Submissions should include evidence to support the following;

- What was the idea?
- What makes this idea innovative or different to what has been tried before?
- How has it improved the lives of the people you provide a service to?
- Can the idea be replicated by other providers/services?
- Have you received any positive feedback?
- Did you overcome any barriers for this idea to be effective?

★ **Best Community Engagement Award**

This Category aims to recognise the provider who is engaging with the wider community and enabling customers to access community services on a regular basis or has integrated their service into the local community. Achieving good outcomes to improve wellbeing for the people they provide a service to.

Submissions should include evidence to support the following;

- What are you doing and how did you approach this?
- Were there any obstacles barriers you had to overcome?
- What Community Services were involved?
- How did this improve wellbeing for the person?
- Have you received any feedback from the people you provide a service to or their families/friends?

★ **Best Partnership & Collaboration Award**

This category aims to recognise a provider that has worked in partnership with other organisations such as community health providers, CCG's, specialist health services, voluntary sector or other providers to achieve the best outcomes for individuals and/or the system. This may include, but not restricted to, End of Life Care, reductions in hospital admissions, 999 call outs or specialist support for the people they provide a service to.

Submissions could include evidence to support the following;

- A provider that has supported health or Local Authority initiatives from concept to implementation
- Providers that are keen to learn and upskill staff to increase awareness of basic clinical skills which has helped to reduce the wider system pressures
- A Provider that has been willing to try or developed new innovative models or training.
- Involvement with the voluntary sector or other organisations resulting in improved outcomes for individuals
- Collaborative working/communication with health professionals.

★ Person Centred Dementia Care

Sponsored by



This award recognises the provider who has demonstrated a proactive and person centred approach to supporting individuals living with Dementia and is able to evidence a good understanding of the challenges they face and how they have improved their wellbeing.

Submissions could include evidence to support the following;

- How have you demonstrated a proactive and person centred approach
- Were there any obstacles barriers you had to overcome
- What makes your approach different and successful to what has been tried before?
- How has it improved the lives of the people you provide a service to?
- How has it improved wellbeing?

★ Activities & Wellbeing Award

Sponsored by



This award recognises the provider/individual or team who have taken a proactive approach to improving individuals wellbeing regularly through meaningful activities that are person centred. Creating an environment where individuals are engaged, stimulated and fulfilled. This may include where an individual has been enabled to maintain an interest or activity that is important to them.

Submissions could include evidence to support the following;

- What have you done?
- How do you manage individual's choice?
- How has this improved their wellbeing?
- Has it made a difference?

★ Diet, Nutrition & Hydration Award

This award recognises the provider/individual or team who have taken a proactive approach to Diet, nutrition and hydration. Implementing innovative ways in which to increase fluid and nutritional intake, meeting dietary requirements and/or monitor the wellbeing of individuals in this area, highlighting risk and actions taken. Promoting Choice and Control for the individuals own needs and preferences

Submissions could include evidence to support the following;

- How have you achieved your results?
- What innovative ideas have you used?

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- How have you measured the results?
- How were staff, individuals and relatives involved in the promotion of good hydration and nutrition?
- Have you involved other organisations or adopted ideas from other sectors, organisations or national research.

Oral Healthcare Award

This award recognises the provider/individual or team who has demonstrated a commitment to good oral healthcare for the people they provide a service to and promotes best practice in Oral healthcare standards.

They may have changed practice to include; oral health assessments when someone comes into their care, included oral health training as part of mandatory training for all staff, included training as part of induction or have changed practice to improve oral health such as increasing routine dental visits, changing anything to do with an individual's diet such as sugar free medicines or offering tooth friendly snacks such as cheese and crackers.

Submissions could include evidence to support the following;

- What have you done
- How do you promote good oral healthcare
- Has this enabled individuals to be independent with their own oral healthcare?
- How has this benefited the wellbeing of individuals you provide a service

Inclusive Communication Award

This category is open to a provider or individual who have used inclusive communication to empower the people they support to effectively communicate their needs and wishes. Inclusive Communication is about ensuring people can use different forms of communication to suit different needs – speech, signing, body language, pictures, objects and informal gestures can all help people understand and be understood.

Submissions should include evidence to support the following;

- Innovative accessible resources that are tailored to meet individual needs and detailed description of how best to communicate with individuals
- Evidence how the individual or service support individuals with communication needs to be involved with decisions about their care and their services
- Value and use competently the best approaches to communication with each individual they support
- Create opportunities, relationships and environments that make individuals want to communicate
- Individuals are supported to understand and express their needs in relation to their health and wellbeing

Empowering Workforce Award

This award recognises a provider/organisation or manager who invests in their staff through development, additional training, staff wellbeing, opportunities and empowerment. An organisation who values and encourages an open and positive culture.

Submissions could include evidence to support the following;

- How have you achieved this?
- Is this evidenced through retention of staff
- Examples of additional training and how this is utilised
- Engagement with opportunities offered by Health and Local Authority
- Enabling staff to become subject champions and how they apply this knowledge
- Evidence of how staff wellbeing is prioritised

Nominations close 5pm 21st September 2018, Good Luck

Please send your completed Nomination form via email to TheProspers@essex.gov.uk