

## APPENDIX A

Area	Quadrant	Organisation	District offer	Hub lead	Public facing email Hub	Public facing Hub telephone number	Opening Hours	Info on Council's homepage
Chelmsford	Mid	Chelmsford City Council	<a href="#">community response document</a>	Paul Brooks <a href="mailto:paul.brookes@chelmsford.gov.uk">paul.brookes@chelmsford.gov.uk</a> 01245 606436	<a href="mailto:operationshield@chelmsford.gov.uk">operationshield@chelmsford.gov.uk</a>	Food collection only 01245 605666 CVS all other enquires 01245 280731	Food only 8am-7pm Mon-Friday Food only 10-2 Sat-Sun CVS all other enquires 10-12/2-4 Mon-Sun	<a href="https://www.chelmsford.gov.uk/coronavirus/">https://www.chelmsford.gov.uk/coronavirus/</a>
Maldon		Maldon District Council	<a href="#">community pack</a> produced to support Parish and Town Councils in the District, Community Organisations and residents during the ongoing COVID-19 situation.	Ben Page <a href="mailto:ben.page@maldon.gov.uk">ben.page@maldon.gov.uk</a> 01621 854477 07591 898883	Non urgent referral's - <a href="mailto:support@maldoncvcs.org.uk">support@maldoncvcs.org.uk</a>  anything required within 24hrs call hotline	01621 851997	8am-8pm 7 days a week	<a href="https://www.maldon.gov.uk/info/20080/your_community/9710/coronavirus_update">https://www.maldon.gov.uk/info/20080/your_community/9710/coronavirus_update</a>
Braintree		Braintree District Council	<a href="https://www.community360.org.uk/access-to-services-in-colchester/">https://www.community360.org.uk/access-to-services-in-colchester/</a>	<a href="mailto:tracey.parry@braintree.gov.uk">tracey.parry@braintree.gov.uk</a> 01376 552525	<a href="mailto:communityservices@braintree.gov.uk">communityservices@braintree.gov.uk</a>	01376 557799 / 01376 557789	Monday - Friday 9:30am-4:30pm Saturday 4 <sup>th</sup> April 10am-2pm	<a href="https://www.braintree.gov.uk/coronavirus">https://www.braintree.gov.uk/coronavirus</a>
Colchester	North	Colchester Borough Council	<a href="https://www.colchester.gov.uk/coronavirus/residents/community-support/">https://www.colchester.gov.uk/coronavirus/residents/community-support/</a>  Sent out a newsletter with all of their	Use <a href="mailto:Communities@colchester.gov.uk">Communities@colchester.gov.uk</a> for community related correspondence	<a href="mailto:C360.socialprescribing@nhs.net">C360.socialprescribing@nhs.net</a>	01206 505250	Monday – Sunday 9:00- 5:00pm	<a href="https://www.colchester.gov.uk/coronavirus/">https://www.colchester.gov.uk/coronavirus/</a>

			<p>community support, via C360  <a href="https://www.community360.org.uk/">https://www.community360.org.uk/</a></p> <p>United in kind delivering support locally.</p>	<p>Primary contacts  <a href="mailto:joanne.besant@colchester.gov.uk">joanne.besant@colchester.gov.uk</a> 07956 343 985 / 07415 131 091</p> <p>Lucie Breadman –  <a href="mailto:lucie.breadman@colchester.gov.uk">lucie.breadman@colchester.gov.uk</a>  07415 131 091</p> <p>Tracy Rudling – C360 (CCVS)  <a href="mailto:ceo@community360.org.uk">ceo@community360.org.uk</a>  01206 505250 / 07734 569585</p>				
Tendring		Tendring District Council	<p><a href="https://www.eppingfordc.gov.uk/coronavirus/community-support/">https://www.eppingfordc.gov.uk/coronavirus/community-support/</a></p>	<p><a href="mailto:rcole@tendringdc.gov.uk">rcole@tendringdc.gov.uk</a>  01255 686081 / 07949 275715</p>	Awaiting email	01255 686700	<p>Monday to Friday 8am-4pm and Saturday's 9am-1pm. From 6th April Careline will be picking up calls out of hours (number to be diverted)  Opening hours from 6th April: 8am - 7pm Mon</p>	<p><a href="https://www.tendringdc.gov.uk/coronavirus">https://www.tendringdc.gov.uk/coronavirus</a></p>

							- Friday, 9am - 1pm Sat & Sun	
Epping Forest	West	Epping Forest District Council	<a href="https://www.eppingforestdc.gov.uk/coronavirus/community-support/">https://www.eppingforestdc.gov.uk/coronavirus/community-support/</a>	Essex Welfare Service number and email address  0300 303 9988 <a href="https://essexwelfareservice.org">https://essexwelfareservice.org</a>	Awaiting email	Awaiting email	8am -7pm Monday- Friday	<a href="https://www.eppingforestdc.gov.uk/coronavirus/">https://www.eppingforestdc.gov.uk/coronavirus/</a>
Harlow		Harlow Council	Harlow Council are looking to communicate with every household in Harlow with what the offer	Jane Greer <a href="mailto:jane.greer@harlow.gov.uk">jane.greer@harlow.gov.uk</a> 01279 446406 07872414862  Harlow Community Hub Helpline T: 01279 927005 E: <a href="mailto:mutualaidharlow@gmail.com">mutualaidharlow@gmail.com</a>	<a href="mailto:harlowcommunityhub@harlow.gov.uk">harlowcommunityhub@harlow.gov.uk</a>	01279 927005	Monday-Fridays 9:00-5.00 manned helpline  Outside of these hours the voicemail directs people to Rainbow Services.	<a href="https://www.harlow.gov.uk/coronavirus/community-support">https://www.harlow.gov.uk/coronavirus/community-support</a>
Uttlesford		Uttlesford District Council	<a href="#">Community Response overview Factsheet</a> being delivered to each house	<a href="mailto:communityresponse@uttlesford.gov.uk">communityresponse@uttlesford.gov.uk</a> 03333 408218	<a href="mailto:communityresponse@uttlesford.gov.uk">communityresponse@uttlesford.gov.uk</a>	03333 408 218	Monday-Friday 8am-8pm Saturday 9am-4pm	<a href="https://www.uttlesford.gov.uk/coronavirus">https://www.uttlesford.gov.uk/coronavirus</a>
Brentwood	South	Brentwood Borough Council	<a href="http://www.brentwood.gov.uk/pdf/20032020170324000000.pdf">http://www.brentwood.gov.uk/pdf/20032020170324000000.pdf</a> Doing a <a href="#">leaflet</a> drop to each house	<a href="mailto:communitysupport@brentwood.gov.uk">communitysupport@brentwood.gov.uk</a>	<a href="mailto:communitysupport@brentwood.gov.uk">communitysupport@brentwood.gov.uk</a>	01277 312500	Council Contact centre open 8.30am-5pm Monday-Thursday and	<a href="http://www.brentwood.gov.uk/index.php?cid=2937">http://www.brentwood.gov.uk/index.php?cid=2937</a>

							Friday 8.30am-4.30pm  Then 24/7 out of hours phone line through CCTV team and email manned by community service team in evenings and 9-5pm at weekends	
Basildon		Basildon Council	Launched a community hub	Contact: <a href="mailto:CoronavirusResidents@basildon.gov.uk">CoronavirusResidents@basildon.gov.uk</a> or 01268 533333 (choosing option 1).	<a href="mailto:CoronavirusResidents@basildon.gov.uk">CoronavirusResidents@basildon.gov.uk</a>	01268 533333	Mon – Sun 6am to 10pm (answerphone outside of these times) for reporting.  Usual business hours for deliveries - Monday to Friday (9am - 5pm)	<a href="https://www.basildon.gov.uk/coronavirus">https://www.basildon.gov.uk/coronavirus</a>
Castle Point		Castle Point Council	1. Information and advice about COVID-19, how to get support – directing to EWS - and how to volunteer to help your community <a href="https://www.castlepoint.gov.uk/coronavirus">https://www.castlepoint.gov.uk/coronavirus</a>	<b>Council</b> Main Council number 01268 882200 Emergency out of hours telephone number 0800	Awaiting email	Main Council: 01268 882200  Emergency out of hours: 0800 833 162	Monday-Thursday 8.45am-5.15pm Friday 8.45am-4.45pm	<a href="https://www.castlepoint.gov.uk/coronavirus">https://www.castlepoint.gov.uk/coronavirus</a>  <a href="https://www.castlepoint.gov.uk/serviceupdate">https://www.castlepoint.gov.uk/serviceupdate</a>

			<p>2. Service update and information page for people to see status of Council services  <a href="https://www.castlepoint.gov.uk/serviceupdate">https://www.castlepoint.gov.uk/serviceupdate</a></p> <p>3. Advice for business page  <a href="https://www.castlepoint.gov.uk/information-and-advice-for-businesses">https://www.castlepoint.gov.uk/information-and-advice-for-businesses</a></p>	<p>833 162</p> <p><b>CAVS</b>  Limited capacity at present due to telephone line restrictions, will accept some emergency referrals otherwise please refer to Council number above.</p> <p>Wellness Team  <a href="mailto:wellness@cavs.org.uk">wellness@cavs.org.uk</a> 01268 214000</p>				<a href="https://www.castlepoint.gov.uk/information-and-advice-for-businesses">https://www.castlepoint.gov.uk/information-and-advice-for-businesses</a>
Rochford		Rochford District Council	<p>Regularly updated <a href="#">statement</a> from the Council, on <a href="#">community support</a>.</p>	<p>Louisa Moss  07590006640  <a href="mailto:Louisa.Moss@Rochford.gov.uk">Louisa.Moss@Rochford.gov.uk</a></p> <p>Community Response Hub:  01268 779 999</p>	<p>NO EMAIL  Website does contain some further information:  <a href="https://www.rochford.gov.uk/coronavirus-covid-19-latest-information-and-advice">https://www.rochford.gov.uk/coronavirus-covid-19-latest-information-and-advice</a></p>	<p><b>Not Live until - 6 April</b>  Community Response Hub:  01268 779 999</p>	<p>Week commencing Monday 6 April. (10-3 Mon-Sun)</p>	<a href="https://www.rochford.gov.uk/coronavirus-covid-19-latest-information-and-advice">https://www.rochford.gov.uk/coronavirus-covid-19-latest-information-and-advice</a>
Other		Rural Community Council of Essex		<p><a href="mailto:sarah.sapsford@essexrcc.org.uk">sarah.sapsford@essexrcc.org.uk</a>  01376 574330</p>			<p>Monday to Friday 9am - 5pm</p>	

		Essex Association of Local Councils	Key link and supportive role and link to all the Parish & town councils across Essex.	<a href="mailto:joy.darby@ealc.gov.uk">joy.darby@ealc.gov.uk</a> <a href="mailto:charlene.slade@ealc.gov.uk">charlene.slade@ealc.gov.uk</a>				
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