

## INFECTION PREVENTION & CONTROL SUPPORT TO SOCIAL CARE STAFF

The Infection Prevention & Control (IPC) Team of Mid and South Essex CCGs will support social care colleagues with provision of remote training in IPC and also access to the specialist team via email. These will both go live on Monday 13<sup>th</sup> April. The advice email address will be monitored and responded to between the hours of 0800 and 2000, 7 days a week. Further details are given below.

### TRAINING

This is a web based short video which can be accessed via

<https://youtu.be/w9b89sUx-78>

There is also an opportunity to send questions on this to the email address for the team (see below), and a member of the infection prevention and control team will get back to you to answer your question. To support further the presentation slides are also available within the Care Provider Hub.

### IPC ADVICE & SUPPORT

The email address for this is

[Meccg.essex.carehomes@nhs.net](mailto:Meccg.essex.carehomes@nhs.net)

*PLEASE NOTE ALL SOCIAL CARE COLLEAGUES ARE INVITED TO USE THIS SERVICE*

Please email your query and include:-

- Name
- Care Home/Agency/Service detail
- Telephone number if you require a call back
- We will respond within 4 hours. If you require a quicker response please state this in the email and include a telephone number. We will then do our best to respond quickly

***NB: We are aware of the major concerns relating to availability of PPE and other required products for social care colleagues. We are working hard with colleagues across region and nationally to improve the supply of these vital products. The advice line service can advise on correct use of PPE but cannot supply product when shortages arise.***