

## COVID-19 Testing Service: Information for Care Homes

### In the event of an outbreak of covid-19 in a residential or nursing care home

- Any **care home suspecting a case of covid-19** will notify Public Health England's Health Protection Team (HPT) by phone on 0300 303 8537 (option 5) or by email to [eoecrc@phe.gov.uk](mailto:eoecrc@phe.gov.uk) (24/7 availability). HPT will discuss the situation with the care home, giving infection prevention and control advice and advise the care home to contact Commisceo Primary Care Solutions to arrange testing of all residents and staff (Tel: 07943 182022; Email: [mobile.covid19@nhs.net](mailto:mobile.covid19@nhs.net)). The HPT will also pass information on to Care Home Hubs ([EssexCareHomeHubs@EssexCountyCouncil.onmicrosoft.com](mailto:EssexCareHomeHubs@EssexCountyCouncil.onmicrosoft.com)).
- The care home hub will contact the care home to offer further advice and support
- Results will be given to the care home managers, the HPT and summary results will go to care home hubs.
- The care home manager will inform staff and resident / relatives of the results. They will also pass the results to residents' GP.
- After the whole care home testing there will be no further testing until the outbreak is declared over.
- The outbreak will be declared over 28 days after the last case developed symptoms (or the date of the last resident tested positive if they did not have symptoms).
- If a case is suspected after the outbreak is over this may be a new outbreak and the process of contacting the health protection team would start again.

Essex

Managing Covid-19 Outbreaks in Care home Residents

