



12<sup>th</sup> February 2021

### Important Customer Alert – Immediate Action Required

Dear Colleague,

#### Nitri-Hand Non Sterile Nitrile Examination Glove

**Product Codes: FTG813, FTG814, FTG815, FTE9936, FTE9940, FTE9941**

We have received information indicating that this item may not meet the technical specifications set out as part of the DHSC essential technical specification for examination gloves.

Whilst this is reviewed with the regulators and a response is requested from the supplier, we have taken the decision to cease distribution of this item until the investigation is concluded.

We would ask that you check your stocks and immediately quarantine any of this product.

Please be assured that there are sufficient stocks of alternative gloves whilst we investigate this.

The safety of all frontline staff is our top priority. For those that have used these gloves, adherence to safe de-gloving and subsequent hand washing with soap and water for 20 seconds ensures low residual risk irrespective of glove type worn.



#### Action Required

Undertake a review of your glove stock and identify if you have any of the affected product.

Please inform the NHS Product Enquiries Team on [productqueries@ppeenquiries.com](mailto:productqueries@ppeenquiries.com) quoting Ref: **Gloves Nitri-Hand** and confirming the volume of product in stock

We will then make arrangements for replacement of any required stock if urgent.

#### Further Actions

We have taken immediate actions to stop any further distribution of the product at this time.

Yours faithfully,

Moira Philpott  
Acting Chair Decision Making Committee