



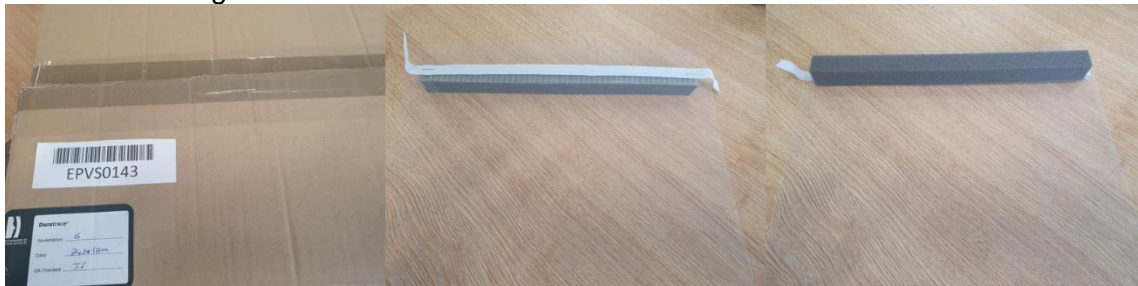
26th February 2021

**Important Customer Notice – Duraweld Face Visors – EPVS0143 – Latex Warning
immediate action required**

Dear Colleague,
Duraweld Face Visors – EPVS0143

This is an important notice relating to Duraweld Face Visors which has been sent out, in error, to organisations between 16th and 24th February 2021. We have received information from the manufacturer indicating that this Visor may contain latex in the product's headband for items manufactured and dated up to the 13 July 2020, when the headband components were changed.

We have therefore taken the decision to immediately lock and quarantine this item with a view to collecting it from those sites affected.



Whilst these visors are safe to use for people who do not have a latex allergy, there has been some correspondence relating to the quality of the head band. Please be assured that there are sufficient stocks of alternative visors.

We would ask that you check your stocks and immediately quarantine any of this product. We would also ask that you notify any recipients of onward supply of this notice.

We are taking this action whilst we seek verification from the manufacturer as to the type of latex contained within the head band.

Action Required

- Identify if you have any stocks of the affected product codes.
- Quarantine the product and contact us by emailing productqueries@ppeenquiries.com quoting reference *Visor - Duraweld* and confirming the volume of product held in order to facilitate collection.
- If the product has been distributed via mutual aid, please inform receiving organisations of this notice and advise them to contact the DHSC Product Enquiries Team as above

Actions already undertaken

We have taken immediate actions to stop further distribution of the product at this time

Yours faithfully,

Moira Philpott – Deputy Director – Primary Care – COVID PPE Demand Cell
Chair Department of Health and Social Care - Decision Making Committee



Appendix 1 Organisations who have received Duraweld face visor

REGION	CUSTOMER_NAME	REGION	CUSTOMER_NAME
East of England	Cambridge University Hospitals NHS Foundation Trust	Midlands	Coventry City Council
	East of England Ambulance Service NHS Trust		Derbyshire Community Health Services NHS Trust
	Luton and Dunstable University Hospital NHS Foundation Trust		Mary Ann Evans Hospice
	NORFOLK AND NORWICH UNIVERSITY HOSPITALS NHS FOUNDATION TRUST		Midland Partnership NHS Foundation Trust
	Norfolk Community Health and Care NHS Trust		Nottinghamshire Healthcare NHS Trust
	The Princess Alexandra Hospital NHS Trust		Sandwell and West Birmingham Hospitals NHS Trust
	West Hertfordshire Hospitals NHS Trust		Sherwood Forest Hospitals NHS Foundation Trust
London	CEVA WAREHOUSE NORTH WEST		Shrewsbury and Telford Hospital NHS Trust
	CEVA WAREHOUSE SOUTH EAST		University Hospitals of Derby and Burton NHS Foundation Trust
North East & Yorkshire	Ashgate Hospicecare		University Hospitals of Leicester NHS Trust
	County Durham and Darlington NHS Foundation Trust		University Hospitals Of North Midlands NHS Trust
	Durham & Darlington LRF		Worcestershire Acute Hospitals NHS Trust
	Essex Partnership University NHS Foundation Trust		Worcestershire Health and Care NHS Trust
	HealthNet Homecare		WYE VALLEY NHS TRUST
	Luton and Dunstable University Hospital NHS Foundation Trust	South East	Ashford and St Peters Hospitals NHS Foundation Trust
	North Tees and Hartlepool NHS Foundation Trust		Buckinghamshire
	Papworth Hospital NHS Foundation Trust		Frimley Health and Care ICS
	Portsmouth City Council		Royal Surrey County Hospital NHS Foundation Trust
	Sheffield Teaching Hospitals NHS Foundation Trust		Surrey and Sussex Healthcare NHS Trust
	South Warwickshire NHS Foundation Trust		Sussex Partnership NHS Foundation Trust
	Tees Esk and Wear Valleys NHS Foundation Trust	South West	Dorset LRF
	The Newcastle Upon Tyne Hospitals NHS Foundation Trust		Gloucestershire Hospitals NHS Foundation Trust
	The Princess Alexandra Hospital NHS Trust		North Somerset Council
	The Queen Elizabeth Hospital Kings Lynn NHS Foundation Trust		Royal United Hospital Bath NHS Trust
	The Royal Wolverhampton NHS Trust		Taunton and Somerset NHS Foundation Trust
	The Walton Centre NHS Foundation Trust		The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust
	Warrington and Halton Hospitals NHS Foundation Trust		Wiltshire Council
	West Hertfordshire Hospitals NHS Trust		
	York Teaching Hospital NHS Foundation Trust		
North West	Aintree University Hospital NHS Foundation Trust		
	Blackpool Teaching Hospitals NHS Foundation Trust		
	East Cheshire NHS Trust		
	East Lancashire Hospitals NHS Trust		
	Knowsley Borough Council		
	Lancashire Teaching Hospitals NHS Foundation Trust		
	Manchester University NHS Foundation Trust		
	North Cumbria Integrated Care NHS Foundation Trust		
	Pendleside Hospice		
	Royal Liverpool and Broadgreen University Hospitals NHS Trust		
	Salford Royal NHS Foundation trust		
	St Helens and Knowsley Hospitals NHS Trust		
	St Helens Council		