

Physical Impairment & Personalisation Commissioning Team

DP Co-Production Week 10th - 13th May 2021

We have now gone through all of the feedback in each workshop and have identified a number of themes which need further scrutiny to ensure that the new Essex Direct Payment Offer is right for current and prospective DP recipients.

The **post-it notes** that you will see in the followings slides have been amended from the feedback we received and turned into **statements** so that whilst it still portrays the need for change it can be done so in a tangible way going forward.

The four key themes highlighted are:

- Direct Payment Support Service
- Communication and Information
- PA's
- Practice and Processes



Essex County Council

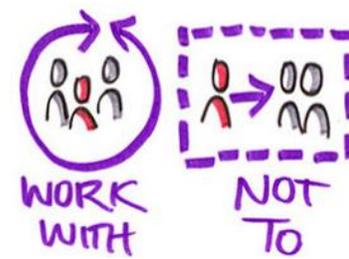
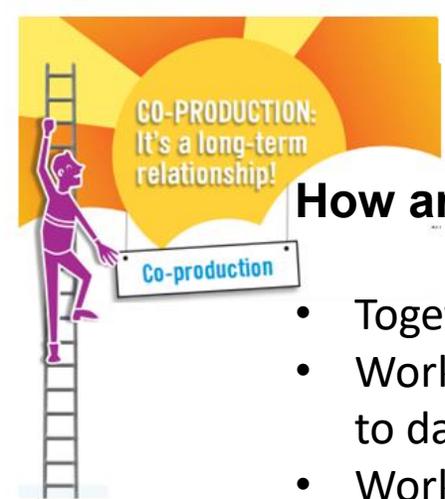
In these sessions we will talk through each statement and define what we believe is:

- **In Scope** – Something which is particular to the work of the DP redesign
- **Out of Scope** – Something which needs actioning but needs to be included in the wider realm of Social Care
- **Still to decide/Unsure of** – Not certain where this fits or whether it is relevant going forward

The sessions are **1 ½ hours** long and we plan to use as much of this time discussing these statements and how they can be implemented into Essex's DP commissioning intentions.

Please note that we will also be taking the findings from these workshops to a number of internal meetings and boards with the viewpoint to inspire change and shift a culture towards personalisation and self-directed support.





How are these workshops going to be run?

- Together as a group we will define what Co-Production means in the context of these sessions
- Workshops will be set up by ECC and hosted on Microsoft Teams (link for this will be sent to attendees closer to date of workshops)
- Workshops will be interactive throughout and all statements will be discussed in depth and clear action points are to be taken forward

Where can I sign up?

- Please register on Eventbrite for each workshop you can attend.
- [Direct Payment Support Service Co-Production workshop - 10th May 1.00 - 2.30pm](#)
- [Communication and Information Co-Production workshop - 11th May 1.00 - 2.30pm](#)
- [PA's Co-Production workshop - 12th May 1.00 - 2.30pm](#)
- [Practice and Processes Co-Production workshop - 13th May 1.00 - 2.30pm](#)

How can I get more information on each workshop?

- A detailed pre-read and agenda will be sent out to you closer to the date of the workshop
- Any questions you may have please do not hesitate to contact Tom.Henry@essex.gov.uk and Deborah.Kirk2@essex.gov.uk



10th May – DP Co-Production Workshop - Direct Payment Support Service

Offer a PA jobs board to help recruit PA's

Peer Support to assist DP recipient through processes

Clear guidance on what the DPSS can offer

Offer support for HR and issues with working relationships

DPSS should employ experts by experience/ people with lived experience

Choice should be given as to what DPSS a person can choose

Have a Payroll element

Have a Employment rights and responsibilities element

Involve people with Lived Experience to co-commission/co-produce the DPSS



11th May – DP Co-Production Workshop - Communication and Information

Co produce a DP handbook (before, during and after guidance)

Video clips explaining the DP processes

Info needs to be in accessible format and easy to access

DPSS provider needs to be clear about what is/isn't their remit and have their own guide and signpost for areas they don't support with

Case Studies for DP users to view

Clear Support Plans which adults hold a copy of

More independent organisations to provide independent advice and guidance around DP's

SLA for how long the DP set up should take

The LA follows other examples of good practice from outside its own organisation

12th May – DP Co-Production workshop - PA'S

The profile of a Personal Assistant needs raising

PA's need equitable conditions – contingencies and budgets that allow for supervisions, staff meetings, training etc...

Provision of a training offer from ECC to PA's employed to care for ECC adults

Develop a way to support, advertise a more central hub of PA's ready to be recruited

ECC to either set up or fund a PA support forum

Offer a PA register to match PA's to DP recipients

13th May – DP Co-Production Workshop - Practice and Processes

We need to ensure there is a mechanism whereby adults are considered for DP's after a managed service has been set up

Clear accountable process for DP Recipients and Professionals

DP recipients can do self-reviews

Bitesize training videos for DP processes

DP Champion role to be created to improve DP practices & shift culture towards personalisation

SLA to be agreed between individual and council for DP set up timescales

Support plans to allow for contingency arrangements

We need to share case studies and good practice

Training offer to Social Care Workers so they can be competent in set up